

A leading provider of addiction services in BC

Turning Point is one of BC's leading residential support recovery service providers with 40 beds for men and women in three sites including 22-beds in Vancouver (co-ed); a 9-bed men's house in Richmond and a 9-bed women's house, also in Richmond, BC

As a licensed, non-profit organization, our mission is to improve the health and well-being of individuals with addiction issues, their families and the communities we serve through a continuum of residential and outpatient support services, education and leadership. In delivering on our mission, Turning Point (1) implements positive solutions to a disease whose negative impact effects not only the addicted, but their families, co-workers and the entire community; (2) provides vulnerable individuals with the tools to acquire self-sufficiency; and (3) provides community education to break-down barriers to addiction and mental health issues.

Turning Point is a key service provider within the Lower Mainland's addiction services continuum and makes a significant contribution to solving one of the most pressing health and social issues facing our society today.

A long and successful track record

Turning Point has been providing residential addiction recovery services in Vancouver for 30 years and in Richmond for over 20 years. More than 3,000 men and women with problematic substance use issues have participated in our programs since our inception in 1982.

Our program and approach

Turning Point's recovery programs are client-centered and are based on evidence-based best and emerging practices. Our services meet the *Service Model and Provincial Standards for Adult Residential Substance Use Services* and are designed to significantly improve the quality of life for our residents, to promote healthy living practices, and to enhance opportunities for families to improve functioning. Our services are centered on the individual, empowering our residents to make permanent and positive life changes. Our staff possess the technical knowledge and skills and behavioural competencies to meet the needs of our residents. Our program is founded on the belief that every individual is, or can learn to be, responsible for his or her own life and decisions.

We offer a structured and supportive environment to facilitate the physical, mental, emotional, and spiritual recovery of the individual. Our program is 3-5 months in duration. Residents develop Individual Service Plans and participate in individual and group counselling, life-skills, stress management, conflict resolution, employment and education programs as well as health management, relapse prevention education, and follow-up and continuing care. We have also implemented an innovative new Domestic Violence Substance Abuse Counselling program which addresses a key barrier for many in addictions recovery.

A dedicated and professional staff

Turning Point's employees are professionally trained addictions counsellors. Senior staff members are Canadian Addiction Counsellor (CAC) Certified or hold Master's degrees in counselling or other social services disciplines. In 2001, Turning Point was the first Support Recovery service provider in BC to be accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF).

Turning Point is licensed under BC's Community Care Adult Facilities Act and is subject to regular inspections. We meet, and are committed to exceeding, the standards set out in our contract with the Vancouver Coastal Health Authority.

Turning Point relies on the generosity of our extensive network of volunteers who collectively volunteer over 200 hours a month at our sites. We provide training and professional development opportunities for our staff and all of our volunteers.

Giving back

Turning Point believes in giving back to the communities we serve. Our residents regularly volunteer at community gardens, local food banks and during events aimed at reducing homelessness. In 2010, Turning Point won the Constellation Award (Group) at the Richmond, BC's Volunteers are Stars Awards. In November 2011, Turning Point was the recipient of the Richmond Chamber of Commerce Business Excellence Award in the Associations Category.