Turning Point Recovery Society
Program Information Guide

CONTACT INFORMATION

Turning Point Vancouver:  Tel 604.875.1710  Fax 604.874.5752
intaketpv@turningpointrecovery.com

Richmond Men’s:  Tel 604.303.6717  Fax 604.303.7646
intaketprm@turningpointrecovery.com

Richmond Women’s:  Tel 604.284.5354  Fax 604.284.5421
intaketprw@turningpointrecovery.com

Turning Point North Shore Women’s:  Tel 604.971-0111  Fax 604.973-0151
intaketpnsw@turningpointrecovery.com

Turning Point Recovery Society Administration:

Executive Director  Email  admin@turningpointrecovery.com
Financial Administration
Expansion and Development
Human Resources
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PROGRAM DESCRIPTION
Turning Point offers Stabilization and Transitional Living Residences (STLR), residential treatment and support recovery services for men and women with substance use/misuse issues. We provide a safe, supportive, structured and supervised environment to facilitate physical, mental, emotional and spiritual recovery. Our sites are licensed under the BC Community Care and Assisted Living Act and Regulations.

PROGRAM PHILOSOPHY AND TREATMENT APPROACH
Turning Point believes that all individuals are, and can learn to be, ultimately responsible for their own lives and their own decisions. To that end, the program facilitates the bio-psycho-social and spiritual growth of clients so they can reintegrate into our communities as healthy, contributing citizens.

Turning Point employs the following psychosocial interventions and theories to encourage and support change and recovery of our clients:

- Stages of Change - Transtheoretical Model
- Motivational Interviewing
- Cognitive Behavioral Therapy
- Behavior Modification Therapy
- Pharmacologic Supports
- Trauma-Based Interventions and Supports
- Relapse Prevention
- Empowerment Model

SERVICES

- Individualized Service / Treatment Plans
- Individual, and Group Counselling
- Health and Nutritional Care Planning
- Collaborations with, and Referrals to professional resources for enhanced interventions or supports
- Life Skills, Employment and Education Training and Retraining, Assessment and Referrals
- Recreational and Fitness Therapy and Activities
- Discharge, Transition and Continuing Care Planning

Some of the additional supportive and therapeutic programs and services provided on site by Turning Point staff or outside professionally trained facilitators may include:

- Relapse Prevention Groups: cognitive restructuring and behavior modification models
- Seeking Safety Groups for victims of trauma with substance use issues
- Anger in the Family Groups for Men
• Cultural Diversity – education and awareness, self-assessments
• Self-Esteem – cognitive techniques for improving self-esteem
• Effective Communication Skill Building / Assertiveness Training
• Peer Mentoring by senior clients and Turning Point volunteers and alumni
• VCH Prism Program for clients
• 12-Step Recovery Programs
• SMART Recovery Program
• Women’s 16 Steps of Empowerment
• The Medicine Wheel, Healing Circles, and Smudging Ceremonies
• Domestic Family Substance Abuse (DVSA) program, providing advocacy, support and referrals for victims of abuse
• Family Counselling
• HIV/Aids, and STD Education
• Complementary Therapies when available: Expressive Art Therapy, Yoga, Meditation, fitness programs, Horticultural Therapy, Community Based Volunteering (Sharing Farm, community gardens, city walkways, volunteering at seniors centers, SPCA and other social service agencies for e.g.)

ADMISSIONS

Turning Point Residential Programs are open to men and women over the age of 19 seeking treatment for substance use issues.

Referrals are accepted from any source, including the following:

• Self-referrals
• Community Health Centers/ Community addiction services counsellors
• Detoxification/ Withdrawal Management centers
• Hospitals
• Residential treatment facilities/other STLR’s
• Employee Assistance Programs (EAPs)
• Clergy
• School Counsellors, Academic Advisors
• Local Health Authorities

Admission Criteria

• Clients are required to be medically stable and should not be at risk of experiencing acute withdrawal symptoms at intake
• Clients are required to have a TB test prior to or upon intake and will be assessed for any pre-existing medical conditions or concerns by the assigned site physician within their first week at the facility

Admission Restrictions

• Persons experiencing acute withdrawal symptoms requiring medical interventions beyond the scope of the program will be referred to the appropriate level of care prior to entering Turning Point
- Persons presenting with psychogenic disorders requiring intervention beyond the scope of the program may be restricted based on consultations with the Executive Director and referring agent
- Admission for persons taking certain medications will be assessed on a case-to-case basis to determine appropriateness of placement and ability of program to meet the needs of the client

**Priority Clients**

- Self-pay clients
- Individuals in Detox, or intensive outpatient in need of residential program/support
- Women who are pregnant
- Individuals in unsafe/unstable situations
- Men/ Women with disabilities that cannot be served elsewhere
- Individuals at risk of homelessness because of their addictions

**LENGTH OF STAY**

3-5 months

**PROGRAM FEES**

Costs, if any, are determined by the individual’s financial circumstances including:

- Self-pay services are available on a sliding-fee scale
- Individuals on Income Assistance (IA) may have per diem costs covered and receive a comfort allowance from the Ministry of Social Development and Social Innovation (MSDSI)
- Depending on the amount received, individuals receiving Canada Pension (CPP) may have some or all of the costs covered by MSDSI or other fee subsidies. If third party financial support is partial, the individual must pay the balance of the per diem costs to Turning Point
- If the individual is employed, some unions, employers, or health benefits plans may provide financial assistance
- Members of aboriginal bands may be eligible for financial support from their band
- For individuals in unique circumstances, Turning Point has a client assistance fund

**DISCHARGE FOR NON-COMPLIANCE**

Clients may be terminated from the program for the following reasons:

- Threats of/or harmful actions against self, staff, volunteers, fellow clients or others to include emotional, financial, physical, and/or sexual abuse
- Leaving the residence without proper notification
- Failing to return to the residence as scheduled following an approved absence without proper notification
- Failure to comply with court mandates and other terms of probation
- Failure to participate in the program
- Failure to adhere to all other program rules and behavioural expectations